

NOTICE: PICK UP SERVICE @ East Norwalk Association Library

Starting July 8, 2020

Pickup Service is available Monday through Saturday, 10 a.m. to 2 p.m.

While the library is closed for full service, The East Norwalk Association Library can provide resources to patrons online through our e-Library catalog. As well, we will allow access to physical materials through our **Limited Contactless Pickup Service**.

How to Pick Up Holds: Aren't sure what you want? Please feel free to browse our virtual catalog collection. Click here to **[Browse Our Collections](#)**.

- **Step One:** Place a hold on items using our online catalog and your library card number or calling (203)838-0408 or by email to: sylvia@eastnorwalklibrary.org and give your name or library card number.
- **Step Two:** Next, wait for library staff to contact you with a pick-up time and instructions. Your items will already be checked out to you. Upon arriving in the library's parking lot, call inside, give staff a basic description of your vehicle and we will bring your items out. We may not be able to fill all of your requests at one time so we thank you for your patience during this period.
If there is somebody at the outside pick-up table your items will be waiting for you there. Please wear a mask while at the table.
All Book materials will be checked out for two weeks, DVD's one week to ensure that all patrons can have access to materials. If you need more time, you can renew online or by telephone.
- **Step Three:** When you're ready **to Return** your EAST Norwalk Association Library items, please return them to the **outdoor book drop**.

NOTE: Do NOT RETURN Norwalk or any other Library's materials to us. They will not be returned. We accept East Norwalk items Only.

If, at any point, you have any questions or need assistance, please feel free to contact us; we will respond during operating hours.